



# RS



Automobile Club of Southern California Headquarters, 1921. The Club occupied this building at 1344 South Figueroa Street from 1914 to 1923 before moving to its now historic headquarters on Adams Blvd and Figueroa St.

**Rumble Sheet** newsletter | Published for Auto Club retirees & members of the Auto Club Alumni Association | 1st Quarter 2023

## News

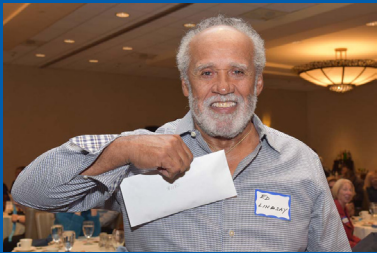
Photos from the 2023 Alumni Luncheon at Knott's Berry Farm Hotel

Los Angeles Headquarters celebrates its 100th birthday

RSVP for our upcoming ACAA luncheons

Welcome New Retirees

... and more!



## The 2023 Alumni Luncheon

Retirees gathered at the Knott's Berry Farm Hotel for fun, fellowship, and a state-of-ACE report from John Boyle, President & CEO.



Retirees gathered January 26 at the Knott's Berry Farm Hotel for the first meeting and lunch of the new year. Keynote speaker **John Boyle, President & CEO of ACE**, addressed attendees, noting that despite several post-COVID challenges, there was plenty to celebrate.

### Membership and insurance growth

Memberships help fund our organization. Our current tally of 17 million members should hit 18 million by the end of the year, adding 300,000 new members in 2022. Our Premier membership product – our highest level – is very popular, with 20 percent of members opting for it, making for 2 million Premier members.

We also grew our insurance product. We are the 12th largest insurer in the country, and ranked 4th in both Auto Claims and Homeowner Satisfaction in the U.S. by J.D. Power.

### Pension plan update

There was also good news regarding our pension. ACE has \$2.3 billion set aside to pay pension benefits, with more than \$125 million added over the last five years. We currently have close to 23,000 retirees participating in our pension plan, and in 2022, we paid more than \$90 million in pension benefits.

### Regional operations change

The post-COVID landscape altered our facilities needs where regional headquarters are concerned. There are currently 2,000 employees at Costa Mesa Administrative Offices, 1,000 at Los Angeles Headquarters, and 1,000 at Coppell, Texas Administrative Offices. Subsequently, we will have smaller regional headquarters as we move forward.





## Photos from the January Alumni Luncheon

Alumni members got to re-connect with friends and co-workers at the Knott's Berry Farm Hotel on January 26, 2023.

From the top, left to right: Wendy Nugent, Patty Marenco, and Elaine Beno.



A table shot shows (standing) Twyla Horsley, Laticia Spearman, Beverly Crenshaw, Barbara Brock, Shirley Carson, and a guest, with Yolanda Holliday, Geri Gary, and Earline Gentry.

Alandra Solomon, Cerline Smith, and Linda Smith.

Kevin Weir, Auto Club Alumni President, addresses attendees.



Linda Marshall, Mary Stringer, and Lillie Aquil.

Peggy Wood holds up her prize for having traveled the farthest to attend the luncheon (Washington state).

Vivian Maguire, Ingrid Stern, and Patty Fukumoto.

Pat and Eric Atherton are celebrating 65 years of marriage this year. Congratulations!



(Standing) Melinda Cooper, Don Cooper, Ellen Marizzaldi, Debbie Townsend, Colleen Cottrell, and Carol Lucas with Barbara Lister and Ruby Miller.

Ree Johnson and Star Blanchette.

During the event, our military veterans were asked to stand and be recognized for their service.



## Save the Dates!

- **April 27**, Via Verde Country Club, San Dimas, CA. RSVP by April 7.
- **July 27**, Agua Caliente Resort Casino Spa, Rancho Mirage, CA. RSVP by July 7.
- **October 14**, Annual Alumni Dinner. More information about location and times is coming, but save the date.



# WELCOME New Retirees

Gilbert	Anaya	PMG Insurance Senior Associate	ISS Work From Home - AO CA	23 years of service
Debra	Barton	Travel Advisor Senior	TA - Escondido CA	12 years of service
Verne	Brown	Life Insurance Sales Agent CA	Region 2 Life	17 years of service
Stephen	Brown	Branch Member Senior Specialist NNE	MSC Ops - NNE	13 years of service
Patti	Browning	Accounting Managing Director AL	Exec Ofcs - AL	23 years of service
Susan	Burke	Claims Processor	Santa Ana Claims CA	44 years of service
Michael	Corey	Claims Service Representative 3 - ER CA	Claims - Long Beach CA	36 years of service
Terry	Cullinan	Travel Advisor Senior	TA - Rancho San Diego CA	50 years of service
Al	Curiel	Claims Service Representative 4 - Mobile	Casualty Unit - ACOMO	44 years of service
Carolyn	Dalton	MSC Membership Specialist	MSC Work From Home - AO CA	16 years of service
Sherry	Devine	Claims Service Representative 3 - Casualty	Casualty Unit - ACOMO	22 years of service
Regina	Dickmann	Branch Supervisor	Branch - Palm Springs CA	18 years of service
Jimmy	Dinh	Accounting Specialist 3	Premium Acct CA	33 years of service
Kurt	Feigley	Claims Service Representative 1 - TL SALV	Claims Unit Mgr - ACOMO	17 years of service
Leslie	Flauding	MSC Membership Senior Associate	MSC Work From Home - AO CA	23 years of service
Jim	Fraser	Automotive Services Investigator	ERS SIU	42 years of service
Jo Ann	Freeman	Claims Service Representative 4 - ER CA	Claims - Ventura	46 years of service
Al	Gibbs	Vice President & General Manager AAA Alabama	Exec Ofcs - AL	45 years of service
Cheryl	Gilbert	Software Engineer eBiz	Internet Dev	15 years of service
Luis	Gonzalez	Travel Advisor Senior	TA - Hemet	21 years of service
Linda	Grubbs	Claims Processor	Santa Ana Claims	42 years of service
Jrair	Hakopian	Claims Automotive Team Manager	Claims Auto Physical Damage - No	20 years of service
Linda	Hernandez	Legal Operations Assistant Supervisor	Operations Staff - LAHQ	34 years of service
Jim	Hernandez	Branch Member Specialist	Branch - Tustin	20 years of service
Jennifer	Hong	Processing Specialist 2	Ins Business Proc I	18 years of service
Denise	Hughes	Travel Area Manager ACOMO	Ofc of Branch Ops - ACOMO	23 years of service
Susan	Humphreys	Branch Member Specialist	Branch - Downey CA	43 years of service
Thomas	Jordan	Insurance Specialist 2	FSU - Alhambra CA	20 years of service
Mariana	Leas	Travel Advisor Senior	TA - San Luis Obispo CA	14 years of service
Janie	Lopez	Claims Service Representative 3 - QA	Claims Quality Assurance - TX	14 years of service
Dee	Mazuranic	Underwriter 3	Underwriting Region 1 - ACOMO	28 years of service
Bonnie	Metzger	Claims Service Representative 4 - APD MPR CA	Claims - MPR	16 years of service
Millicent	Moncrief	IS Security Analyst Senior	Help Desk	34 years of service
Noel	Montano	Insurance Sales Agent FSU EA ACOMO	FSU - Columbia Providence	31 years of service
Lynn	Mueller	Underwriter 2	Underwriting Region 1 - ACOMO	32 years of service
Carla	Nordstrom	Branch Manager 3	Region Four Admin Ofc CA	28 years of service
Silvia	Pellettieri	Claims Processor	Santa Ana Claims CA	44 years of service



## new retirees, continued

Rikki	Pleis	Branch Manager 2	Region One Admin Ofc CA	30 years of service
Percy	Presswalla	Business Senior Analyst	Corp Systems Portfolio - CA	15 years of service
Stacey	Rennie	Operations Senior Analyst	ERS Sys & Comm - CA	25 years of service
Teri	Rudd	Claims Processor	Claims ACE Subrogation - TX	20 years of service
Jack	Schoaf	IS Dev Ops Engineer	Ins Sys Dev CA	24 years of service
Diane	Schoaf	MSC Membership Specialist	MSC Membership - Costa Mesa CA	12 years of service
Pat	Schrappen	Human Resources Senior Consultant	Employee Relationship Mgmt - ACMO	55 years of service
Jesse	Solis	Supply Operations Supervisor	Mailing Ops Mgr CA	40 years of service
Vicky	Stimac	Travel Advisor Senior	TA - Florissant MO	11 years of service
Trudie	Strong	Branch Supervisor	Branch - Riverside CA	27 years of service
Clarence	Thomas	Claims Operations Specialist 1 CA	ACE Claims Ops Svc	36 years of service
Rebecca	Torres	Insurance Specialist 2	FSU - Chino CA	22 years of service
Patty	Trautman	Claims Processor	Santa Ana Claims CA	45 years of service
Dung	Trieu	Processing Specialist 2	Return Mail Processing TX	16 years of service
Stuart	Trubey	Claims Service Representative 3 - HO EST	Homeowner Teams ACMO	11 years of service
Ysabel	Uyehara	Data Entry Associate	Imaging Operations CA	28 years of service
Monique	Vajko	Administrative Assistant 2	CSR - Chino CA	44 years of service
Linda	Van Winkle	Clerk Senior	ET & D - ACMO	38 years of service
Mary	Waeterling	Insurance Specialist 2	FSU - Chino CA	18 years of service
Jane	Watson	Branch Coordinator	Branch - Grossmont CA	18 years of service
Arnita	Williams	Branch Member Specialist	Branch - Los Cerritos CA	13 years of service
Debbie	Yater	Branch Regional Manager	Dallas Region Branch Admin TX	16 years of service

### Join the ACAA!

Use the enrollment form below to sign up for or renew your ACAA membership. Annual dues are \$10. Your active membership lets you attend ACAA events, which are only open to ACAA members and their guests. **Please be sure to include your email address.**



### Stay in touch with the ACAA website

The site features an Events page, Calendar, downloadable clip-and-mail RSVP forms, and more. Visit it today by going to <https://acalumni.net/>.

## Auto Club Alumni Association Enrollment

Use this form to sign up for or renew your ACAA membership.

Clip and mail with check to ROD CHEW, ACAA TREASURER, 13 AGATE, IRVINE CA 92614



Retiree Name(s) \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone \_\_\_\_\_ Email \_\_\_\_\_

**2023 ACAA Annual Membership Dues enclosed (\$10 per retiree, per year)**

**Total \$ \_\_\_\_\_**

*Make your checks payable to AUTO CLUB ALUMNI ASSOCIATION  
To check your membership status, contact ACAA at [ACAlumni@yahoo.com](mailto:ACAlumni@yahoo.com)*

# Auto Club Alumni Association Luncheon Invitation

## Thursday, April 27, 2023

### 11am - 2pm

**Via Verde Country Club**  
 1400 Avenida Entrada  
 San Dimas, California 91773



Via Verde is the only Private Country Club in San Dimas. Via Verde Country Club was conceived by Vinell Pauley and designed by Bill Bell in the late 1960's. Nestled amongst the rolling Via Verde Hills with a picturesque views of the San Gabriel mountains, Via Verde invites you to indulge in leisurely recreation.

Lunch options are:

- Rosemary Chicken Breast with garlic potatoes, seasonal vegetables and house salad OR
- Pasta Primavera with angel hair pasta, tossed with seasonal vegetables and house salad  
 Dessert will be served with each meal

**Email Comments/Questions to [Acalumni@yahoo.com](mailto:Acalumni@yahoo.com)**

**Kevin Weir, ACAA President**

**RSVP: Reservation, payment and entrée selection must be received by Friday April 7, 2023**

-----

**ACAA Via Verde Luncheon Thursday, April 27, 2023**

Name \_\_\_\_\_ E-Mail \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Phone \_\_\_\_\_ Guest Name \_\_\_\_\_

ACAA Member Entrée Selection: Rosemary Chicken \_\_\_\_\_ Pasta Primavera \_\_\_\_\_ (\$25 ea.) \$ \_\_\_\_\_

Guest Entrée Selection: Rosemary Chicken \_\_\_\_\_ Pasta Primavera \_\_\_\_\_ (\$25 ea.) \$ \_\_\_\_\_

Non-Member Extra Guest Selection: Rosemary Chicken \_\_\_\_\_ Pasta Primavera \_\_\_\_\_ (\$50 ea.) \$ \_\_\_\_\_

2023 ACAA Member Annual Dues (if not paid for 2023) (\$10 per year) \$ \_\_\_\_\_

**Make Checks payable to Auto Club Alumni Association**

**Clip and mail to Rod Chew 13 Agate, Irvine CA 92614** **Total Payment Enclosed** \$ \_\_\_\_\_

**RSVP: Reservation, payment and entrée selection must be received by Friday April 7, 2023**



# Obituaries

Sylvia Andrews, Travel Advisor, Northridge, CA. Retired 12/1/19 with 44 years of service. 12/3/22.

Margaret Avants, ACSC CA. Retired 9/1/85 with 23 years of service. 11/30/22.

John Barr, ACSC CA. Retired 7/1/89 with 24 years of service. 12/22/22.

Plez Bradley, Insurance Sales Agent, Broadway Office, CA. Retired 12/8/06 with 41 years of service. 1/14/23.

Maureen Blonski, Legal Secretary I, Asset Liability Center, CA. Retired 8/1/96 with 16 years of service. 11/20/22.

Dorothy Brooks, Membership Customer Service Representative, Costa Mesa, CA. Retired 3/1/13 with 18 years of service. 12/27/22.

Carol Cooper, Branch Operations, Los Cerritos, CA. Retired 4/1/00 with 40 years of service. 1/15/23.

Sylvia Dorroh, General Assignment, Administrative Offices, CA. Retired 4/1/86 with 30 years of service. 12/7/22.

Ralph Eidson, General Assignment, Administrative Offices, CA. Retired 5/1/93 with 29 years of service. 2/9/23.

Pam Ellis, ERS Member Specialist, ERS Receiving, ACOMO. Retired 1/1/20 with 11 years of service. 11/6/22.

Linda Hummer, Financial Analyst II, Cashiering Support, CA. Retired 10/1/96 with 30 years of service. 1/24/23.

Debbie Jackson. Retired 6/1/11 with 31 years of service. 10/29/22.

Diana James, Senior Member Specialist, Huntington Beach, CA. Retired 1/1/14 with 27 years of service. 12/6/22.

Dorothy King, Senior Branch Offices Adjuster, Claims Operations, CA. Retired 5/1/85 with 17 years of service. 1/5/23.

Elizabeth Lantaff, Sales Representative, Administrative Offices, CA. Retired 5/1/86 with 21 years of service. 12/13/22.

Diane Lautman, Travel Agent, Encino, CA. Retired 9/1/96 with 16 years of service. 1/30/23.

Leonard McBride, Senior Field Adjuster, Administrative Offices, CA. Retired 8/1/94 with 26 years of service. 1/10/23.

Alice Moncrief, Data Recording SPV, Mailing Operations, CA. Retired 8/1/96 with 41 years of service. 1/29/23.

Dora Navarro, Customer Service Processing Specialist, Administrative Offices, CA. Retired 3/1/94 with 41 years of service. 11/5/22.

Tony Nolasco, Cons. Technical-AP DV, Club Systems Development, CA. Retired 7/1/11 with 15 years of service. 9/19/22.

John Patino, Technology Supervisor, Administrative Offices, CA. Retired 1/30/23 with 25 years of service. 1/30/23.

Mary Peters, Claims Representative II, Field Claims IRP, CA. Retired 10/1/08 with 12 years of service. 2/10/23.

Adrian Sansone, Branch Member Specialist, Los Angeles Headquarters, CA. Retired 3/1/09 with 10 years of service. 11/5/22.

Judith Walker, FSU Insurance Associate, Montrose, CA. Retired 10/11/19 with 40 years of service. 11/8/22.

Karl Warner, PMG Insurance Associate, MSC Claims, Costa Mesa, CA. Retired 7/1/16 with 11 years of service. 10/21/22.

Michael Webb, Secretary II, MSC CA. Retired 12/1/08 with 14 years of service. 10/6/22.

Graham Wood, Approved Accommodations Representative, Approved Accommodations, CA. Retired 2/1/99 with 32 years of service. 12/10/22.

Anne Yee, Underwriter II, Underwriting Audits, CA. Retired 2/1/16 with 16 years of service. 10/28/22.

## Los Angeles Headquarters Turns 100

The historic Automobile Club of Southern California headquarters building on the corner of Adams and Figueroa streets will celebrate its birthday this month. Exhibits and displays are planned for the Administrative Offices in Costa Mesa, CA, as well as for the LA Headquarters branch, which is housed in our historic headquarters.

*Touring Topics*, which eventually became *Westways* magazine, celebrated our move to the custom-built mission revival structure in its March 1923 issue. The then-new headquarters was the cover story.



# Auto Club Alumni Association Luncheon Invitation

Thursday, July 27, 2023

11am - 2pm

## Aqua Caliente Resort Casino Spa Rancho Mirage

32-250 Bob Hope Drive

Rancho Mirage, California 92270 1-800-854-1279



**Aqua Caliente Resort Casino Spa Rancho Mirage.** Nestled in the desert mountains of Rancho Mirage, this California resort offers on-site restaurants, spa, pool and a casino. Rooms include free Wi-Fi, flat-screen TV and mountain views.

Hotel Reservations are available for \$209 + taxes (\$44 overall savings), per night. Call 1-800-854-1279, **use offer code ACAA** and confirm that you're reserving for the Rancho Mirage resort.

Lunch options are:

- Citrus Rosemary Chicken Breast with mashed potatoes, seasonal vegetables and house salad
  - Atlantic Salmon Filet with saffron cous cous, squash and asparagus and house salad
  - Vegetarian option - Chef's Special Vegetable Tower and house salad
- Dessert will be served with each meal

Email Comments/Questions to [Acalumni@yahoo.com](mailto:Acalumni@yahoo.com)

Kevin Weir, ACAA President

**RSVP: Reservation, payment and entrée selection must be received by Friday, July 7, 2023**

-----  
**ACAA Aqua Caliente Luncheon Thursday, July 27, 2023**

Name \_\_\_\_\_ E-Mail \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_

Phone \_\_\_\_\_ Guest Name (s) \_\_\_\_\_

Member Selection: Citrus Rosemary Chicken \_\_\_ Atlantic Salmon \_\_\_ Vegetable Tower \_\_\_ (\$29 ea.) \$ \_\_\_\_\_

Guest Selection: Citrus Rosemary Chicken \_\_\_ Atlantic Salmon \_\_\_ Vegetable Tower \_\_\_ (\$29 ea.) \$ \_\_\_\_\_

Extra Guest: Citrus Rosemary Chicken \_\_\_ Atlantic Salmon \_\_\_ Vegetable Tower \_\_\_ (\$58 ea.) \$ \_\_\_\_\_

2023 ACAA Member Annual Dues (if not paid for 2023) (\$10 per retiree per year) \$ \_\_\_\_\_

**Make Checks payable to Auto Club Alumni Association**

**Clip and mail to Rod Chew 13 Agate, Irvine CA 92614**

**Total Payment Enclosed \$ \_\_\_\_\_**

**RSVP: Reservation, payment and entrée selection must be received by Friday July 7, 2023**

Automobile Club of Southern California  
Retirement Plans & Services  
P.O. Box 25001  
Santa Ana, CA 92799-5001

## Update your information

### If you:

- Moved or got a new email address
- Changed your name

Contact **People Service Center**  
**866-842-4222**

### If you:

- Changed your name or marital status
- Had changes to your covered spouse/  
domestic partner or covered dependents

Contact **Benefits Service Center**  
**888-488-2582**

### If you:

- Are age 65 and over or  
Medicare eligible

Contact **Via Benefits**  
**888-264-0638**

## 2023 ACAA Board of Directors

### OFFICERS

Kevin Weir, President  
Ree Johnson, 1st VP  
Andrew Atherton, 2nd VP  
Carol Lucas, Secretary  
Rod Chew, Treasurer

### DIRECTORS

Cathy Archer  
Starlet Blanchette  
Laurie Breault  
Mike Powell  
Anita Skamnes  
Vicki Sudberry

### PAST PRESIDENTS

Linda Gutierrez, Chair  
Ruby Miller  
Janice Robillard  
Merf Tanis

### ACAA PHOTOGRAPHER

Kathy Klute-Nelson

## Contacts

### TO CONTACT THE EDITOR:

Kirsten Schneider, editor  
Internal Communications  
schneider.kirsten@ace.aaa.com

### TO CONTACT RETIREMENT SERVICES:

Call the People Service Center 866-842-4222  
RetirementServices@aaa-calif.com

### TO CONTACT YOUR BOARD:

Auto Club Alumni Association  
13 Agate, Irvine, CA 92614  
ACAlumni@yahoo.com  
Website: ACAlumni.net

